

# AVIS CAR RENTAL RATES TERMS AND CONDITIONS

Maximum rates as from 10 July 2024, in Euros and incl. VAT

## AGE AND DRIVING LICENCE

Minimum age: 18 years old.

RANGE	CATEGORY	DRIVING LICENCE	PAYMENT CARDS
CARS	A/B/C/D/E/F/H/I/K/M/O/P	1 year	1 carte de crédit
	G/L/N	6 years	2 credit cards (one of them must be an AMEX or Diners)
VANS	A/B/C/D	1 year	1 credit card

## PRE-AUTHORISATION

You will be asked for a pre-authorisation when you pick up the vehicle, equivalent to: the vehicle estimated rental price\*, Plus 200 €, Minus any sum you have already paid when making a "Pay Now" booking. If you subscribe to the "full tank" option, the 200 € will be reduced by the amount invoiced under this option. For categories G, L and N, you will be asked for a second pre-authorisation of an amount of 2 500 €.

\* The vehicle estimated rental price includes all options and extras you've requested, calculated at the start of the rental based on the intended length of the rental.

Only the payment cards described in the terms and conditions of rental are accepted. The card presented must be identical to the one used for the booking, and show the same surname/first name as the main driver.

## THE RENTAL FEE

The base rate consists of a daily and/or mileage rate calculated at prevailing rates.

### It includes:

- Third Party Liability Insurance.
- 24-hour vehicle support (assistance, towing and/or providing a replacement vehicle) free of charge in the event of immobilisation due to an issue covered by manufacturer's warranty. This assistance is not included in the case of immobilisation resulting from any other cause.

### It does not include:

- Fuel costs, charged in accordance with the fuel leaflet present at Avis agencies.
- Participation in Registration Costs.
- Kilometres travelled beyond your agreed amount if applicable.
- 24-hour vehicle support (breakdown, towing and/or providing a replacement vehicle) in the event of any immobilisation not covered by manufacturer's warranty. In case of a repair on spot by the assistance company a fixed sum of 260,15 € is charged. In case a towing is needed a minimum sum of 393,25 € is charged.
- Additional insurance and optional additional coverage offered by Avis.
- The following extras and options, such as rail and airport extras.

### Anything not expressly included in the rental rate is subject to separate invoicing, including:

- Costs related to damage caused to the Vehicle and additional equipment, as well as costs related to the interventions required for the Vehicle.
- Loss or theft of the Vehicle, Vehicle keys, Vehicle papers and/or additional equipment.

The rental rate is calculated in 24-hour increments. Avis will tolerate a delay of 29 minutes for return of the Vehicle. After this time, for each day started late, Avis will invoice you for an additional day of rental, late return charges and the charges for the chosen options, in addition to administrative processing fee, unless you are no longer in possession of the Vehicle for reasons beyond your control.

## MAXIMUM DAILY RATE FOR PASSENGER VEHICLE

To obtain the best available rate, please contact Avis at +32 (0)2 730 62 11, log in to [avis.be](http://avis.be) or inquire at a branch.

VEHICLE TYPE AND MODELS	CAT.	DAY	KM**
Small, 4 people, petrol (ex.: Fiat 500...)	K	139,20 €	0,11 €
Small Comfort, 4 people, petrol (ex.: Renault Clio...)	A	143,20 €	0,11 €
Small Comfort, 4 people, automatic (ex.: Volkswagen Polo...)	H	145,60 €	0,11 €
Compact Comfort, 5 people (ex.: Nissan Juke...)	B	147,20 €	0,11 €
Compact Comfort, 5 people, automatic (ex.: Peugeot 2008...)	D	159,20 €	0,15 €
Compact Estate, 5 people (ex.: Ford Focus Clipper...)	O	184,00 €	0,13 €
Compact, 5 people, automatic, electric (ex.: Citroën E-C4...)	F	145,60 €	0,15 €
Intermediate Premium, 5 people (ex.: Cupra Formentor...)	E	167,20 €	0,13 €
Intermediate Crossover, 5 people (ex.: Nissan Qashqai...)	C	156,80 €	0,15 €
Intermediate, 5 people, automatic, electric (ex.: Mercedes Benz EQA...)	J	144,00 €	0,15 €
Intermediate SUV, 5 people, automatic (ex.: Peugeot 3008...)	M	152,00 €	0,15 €
Monospace, 5+2 people (ex.: Nissan X-Trail (5+2)...)	I	172,80 €	0,17 €
Large Premium, 5 people, automatic (ex.: BMW 3 Series...)	G	203,20 €	0,15 €
Large Premium, 5 people, electric (ex.: Polestar 2 ...)	N	192,80 €	0,15 €
Large Luxe, 5 people (ex.: BMW 5 Series...)	L	318,40 €	0,20 €
Minibus, 9 people, diesel (ex.: Volkswagen T6...)	P	231,36 €	0,17 €

\*\* Additional price per kilometre, beyond the agreed mileage, that is potentially applicable.

## EXTRAS

- Eco tax: 7,26 € per rental
- Additional charges airport / trainstation: 22% (with a minimum of 50 €)
- Additional charges for late arrival (after opening hours): 50 €
- Additional charges for young driver (under 25 years): 20 € per rental day (maximum of 10 days charged)
- Administrative processing of fines: 42,35 € per fine
- Administrative processing of damages: 45,98 € per occurrence
- Late return fee: 15 € per day overdue
- Thorough vehicle cleaning:
  - Significant dirt (unembedded stains, residues, etc.): 50 €
  - Excessive dirt (smoke smell, embedded stains, numerous residues, waste, etc.): depending on the repair quote
- Non-return of the safety kit: 35 €
- Administration fee for late return: 35 €
- Loss of use (on the ground vehicle idle time): 54,60 €

## OPTIONS

- One Way:
  - National: Check with Avis
  - International: Check with Avis
- Travel Partner: 9 € per day
- Vehicle delivery / collection:
  - 24,20 € from 0 to 10 km
  - 36,30 € from 10,01 to 30 km and 1,21 € per additional km
- Additional Driver: 9 € per driver per rental day (maximum 12 days charged)
- Baby Seat: 13 € per day (maximum 60 €)
- Booster: 6 € per day (maximum 30 €)
- Electric Charge Card: 10 € per rental (All transactions on the Plugsurfing card will be directly charged to the client)
- Cross border fee: 5,99 € per day (maximum 4 days charged)

## INSURANCE AND EXTRA COVERAGE

### Third Party Liability Insurance - Included

When renting a vehicle, vehicle occupants (drivers and passengers) automatically benefit from "third party liability" insurance. Third party liability insurance covers the financial consequences of personal injury or property damage that the driver and passengers of the vehicle may cause to third parties. It also covers damage to passengers in the vehicle.

#### It does not cover:

- Personal injury to the driver of the vehicle (in case of accident)
- Damage to the vehicle
- Damage to goods, objects and animals carried in the vehicle
- Third Party Liability Insurance is valid in all countries indicated on the green card of the Vehicle.

### Additional protection:

Additional protection is intended to reduce the excess as described below:

### Amounts of additional protection and excess amounts incl. VAT\*

PASSENGER CARS			IN CASE OF ACCIDENT		IN CASE OF THEFT		IN CASE OF ACCIDENT AND THEFT		SUPER COVER (1)	ROADSIDE ASSISTANCE PLUS (2)	WINDSHIELD COVER (3)
CAR TYPE AND EXAMPLE	CAT.	EXCESS WITHOUT COVERAGE	CDW	EXCESS (4)	TP	EXCESS	MEDIUM COVERAGE (5)	MEDIUM EXCESS	PRICE (ZERO EXCESS)	PRICE	PRICE
Small, 4 people, petrol (ex.: Fiat 500...)	K	12 800 €	23,96 €	1 200 €	7,02 €	1 200 €	11,50 €	300,00 €	28,00 €	6,05 €	5,05 €
Small Confort, 4 people, petrol (ex.: Renault Clio...)	A	17 400 €	23,96 €	1 200 €	7,02 €	1 200 €	11,50 €	300,00 €	28,00 €	6,05 €	5,05 €
Small Confort, 4 people, automatic (ex.: Volkswagen Polo...)	H	20 000 €	23,96 €	1 200 €	7,02 €	1 200 €	11,50 €	300,00 €	28,00 €	6,05 €	5,05 €
Compact Confort, 5 people (ex.: Nissan Juke...)	B	22 300 €	33,03 €	1 300 €	7,99 €	1 300 €	12,71 €	350,00 €	30,00 €	6,05 €	5,05 €
Compact Confort, 5 people, automatic (ex.: Peugeot 2008...)	D	28 000 €	33,03 €	1 500 €	9,44 €	1 500 €	12,71 €	350,00 €	30,00 €	6,05 €	5,05 €
Compact Estate, 5 people (ex.: Ford Focus Clipper...)	O	24 500 €	33,03 €	1 500 €	9,20 €	1 500 €	13,92 €	400,00 €	30,00 €	6,05 €	5,05 €
Compact, 5 people, automatic, electric (ex.: Citroën E-C4...)	F	22 400 €	33,03 €	1 300 €	8,95 €	1 300 €	12,71 €	350,00 €	30,00 €	6,05 €	5,05 €
Intermediate Premium, 5 people (ex.: Cupra Formentor...)	E	32 700 €	33,03 €	1 500 €	8,83 €	1 500 €	13,91 €	400,00 €	30,00 €	6,05 €	5,05 €
Intermediate Crossover, 5 people (ex.: Nissan Qashqai...)	C	27 500 €	33,03 €	1 500 €	8,95 €	1 500 €	12,71 €	350,00 €	30,00 €	6,05 €	5,05 €
Intermediate, 5 people, automatic, electric (ex.: Mercedes Benz EQA...)	J	57 000 €	33,03 €	1 500 €	8,83 €	1 500 €	18,76 €	500,00 €	40,00 €	6,05 €	5,05 €
Intermediate SUV, 5 people, automatic (ex.: Peugeot 3008...)	M	20 300 €	33,03 €	1 500 €	8,83 €	1 500 €	13,92 €	400,00 €	40,00 €	6,05 €	5,05 €
Monospace, 5+2 people (ex.: Nissan X-Trail (5+2)...)	I	35 335 €	49,49 €	1 500 €	13,07 €	1 500 €	18,76 €	500,00 €	40,00 €	6,05 €	5,05 €
Large Premium, 5 people, automatic (ex.: BMW 3 Series...)	G	32 500 €	42,96 €	2 000 €	13,07 €	2 000 €	18,76 €	500,00 €	30,00 €	6,05 €	5,05 €
Large Premium, 5 people, electric (ex.: Polestar 2 ...)	N	58 000 €	33,03 €	2 000 €	9,80 €	2 000 €	18,76 €	500,00 €	40,00 €	6,05 €	5,05 €
Large Luxe, 5 people (ex.: BMW 5 Series...)	L	73 500 €	65,95 €	2 000 €	16,70 €	2 000 €	18,76 €	500,00 €	40,00 €	6,05 €	5,05 €
Minibus, 9 people, diesel (ex.: Volkswagen T6...)	P	42 519 €	39,57 €	2 000 €	13,07 €	2 000 €	18,76 €	500,00 €	40,00 €	6,05 €	5,05 €

VANS			IN CASE OF ACCIDENT		IN CASE OF THEFT		SUPER COVER (1)		ROADSIDE ASSISTANCE PLUS (2)	WINDSHIELD COVER (3)
VAN TYPE AND EXAMPLE	CAT.	EXCESS WITHOUT COVERAGE	CDW	EXCESS (4)	TP	EXCESS	PRICE	REDUCED EXCESS	PRICE	PRICE
Small 2/3 m³ (ex.: Renault Kangoo...)	A	Full Value	11,74 €	1 100 €	3,75 €	1 100 €	15,49 €	300 €	6,05 €	5,57 €
Compact 5/6 m³ (ex.: Renault Trafic...)	B	Full Value	13,07 €	1 100 €	3,75 €	1 100 €	16,82 €	470 €	6,05 €	5,57 €
Compact 11/12 m³ (ex.: Renault Master L4H2...)	C	Full Value	14,40 €	1 500 €	3,75 €	1 500 €	18,15 €	700 €	6,05 €	5,57 €
Large 20 m³ (ex.: Iveco Daily...)	D	Full Value	17,06 €	2 200 €	3,75 €	2 200 €	20,81 €	700 €	6,05 €	5,57 €

\* If you receive negotiated rates for your car hire (for example, company rates), your rental may be subject to different excess amounts. Ask your Avis agent.

(1) Super Cover can be purchased by renters over 18 years of age, if CDW and TPC excess redemptions are purchased. It offers an excess of € 0, except for commercial vehicles. Super Cover does not cover breakages of glass, top, and bottom parts of the vehicle. Any damage and intervention related to fuel error, discharged battery, fuel failure, loss of keys or vehicle closure with keys inside are also not covered, Super Cover is available at participating locations only. Ask us directly at the branch or by calling +32 (0)2 730 62 11.

(2) Extended Roadside Assistance covers 24-hour technical support in case of any immobilisation related to loss of Vehicle keys, closing of Vehicle with keys inside, discharged battery, fuel error, and/or tyre puncture; excluding the consequences of such immobilisations.

(3) Glass Breakage covers, with an excess of €0, damage to the Vehicle windows, excluding the panoramic roof and rear-view mirrors.

(4) If the vehicle is damaged during several separate events, you will be liable for the excess indicated on your rental contract for each separate event, within the limits provided for by the applicable law.

(5) Daily price. Medium coverage can only be taken at the counter by renters who have subscribed to partial waiver of the Excess amount in the event of damage (CDW) and theft (TPC), and gives access to a lower excess for rentals of a maximum duration of 27 days, based on the basic public rate.

## CANCELLATION TERMS AND CONDITIONS

WITHOUT PRE-PAYMENT (PAY LATER)	We will retain 65 € if you do not cancel your reservation on day of pick-up and fail to show up.	
PRE-PAYMENT (PAY NOW)**	Cancellation up to 48 hours before the day of rental.	No fee.
	Cancellation within 48 hours on the day of rental.	Full refund minus the lower of i) 2 days of your booking or ii) fixed fee depending on the country you booked in (€40, €65, CHF60).
	No Cancellation.	No Refund. We will retain the full amount.

\*\* In the event of cancellation, and if applicable, the refund request is to be made to: Avis Budget Group, Customer Relations department, Kouterveldstraat 14, 1831 Diegem

## Additional insurance and coverage – Optional

The terms and conditions for additional insurance and coverage are mentioned in the Avis Terms and Conditions of Rental, available at Avis agencies and avis.be. In the event of non-compliance with these terms and conditions, additional insurance and/or any additional coverage may be unenforceable.

### Additional insurance:

The additional insurance is intended to cover the driver of the vehicle and the persons transported in the event of an accident, as well as the theft, loss or damage to their personal belongings located in the trunk or glove compartment of the vehicle:

6,29 € incl. VAT per rental day for passenger vehicles.

9,92 € incl. VAT per rental day for commercial vehicles.

Cost of SPAI: 11,62 € incl. VAT per rental day.

PAI and SPAI warranty packages are provided by AIG Europe Limited.